| | GASOLINE PROCESSES |
|--------------|---|
| General | |
| 1 | What is your best practice for safe and quick decontamination of solid media beds? |
| Alkylation | |
| 2 | We have a Selective Hydrogenation Units (SHU) unit that removes butadiene from the olefin feed to the alkylation unit. What is the typical concentration of hydrogen and light ends in the olefin product leaving the SHU? How do hydrogen and light ends affect alky operations? |
| Isomerizatio | on |
| 3 | What is your experience with ball valves in feed and make-up gas drier circuits in |
| | ISOM Units? What strategies have you adopted for monitoring leaks, regular |
| | maintenance and achieving longer run length? |
| 4 | What are your best practices for controlling caustic strength in an isomerization unit |
| | scrubber? How frequently is the caustic refreshed? |
| General | |
| 5 | How will Tier 3 rules impact gasoline-producing units at your facility? |
| 6 | What is your main blending limit for gasoline for both summer and winter specs? |
| Reforming | |
| 7 | What are your typical precious metal recoveries from reforming catalysts? What |
| | factors impact this? |
| 8 | Where is salt (NH4Cl or (NH4)2S) fouling most likely to occur? What are common |
| | practices for monitoring and mitigating? |
| 9 | How do you track chloride in liquid/gas/LPG? What are your criteria for replacing |
| | adsorbent in chloride treaters? |
| 10 | What causes metal-catalyzed coking (MCC) that obstructs catalyst circulation in CCR |
| | reformers? What actions do you take to mitigate MCC formation? |
| 11 | Where are your liquid-phase chloride treaters installed for reforming units? What are |
| | the advantages of each location? |
| General | |
| 12 | Some reforming and isom units are 40+ years in operation. What are your |
| | preventative and reactive maintenance strategies on these units? When would you |
| | consider replacing a unit? |
| Reforming | |

*Order of Questions is subject to change.

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| 12A | How do you monitor water content in reformer recycle gas? | | |
|------------|---|--|--|
| General | | | |
| 13 | How are you managing the risk of an LPG pump loss of containment? | | |
| Alkylation | | | |
| 14 | What are your strategies to reduce alky acid consumption? | | |
| | | | |

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| | HYDROPROCESSING |
|--------------|---|
| Safety | |
| 15 | What practices and modifications have you implemented in response to the new High |
| | Temperature Hydrogen Attack (HTHA) guidelines and updated Nelson curves? |
| 16 | What is required to achieve Safety Integrity Level 2 (SIL-2) rating on the hydrocracker |
| | depressuring system? For a hydrotreater that does not require SIL-2, what position |
| | should the depressurization valve fail to? |
| Performance | 2 |
| 17 | What testing frequency and additional feed characterization (apart from bulk |
| | properties) should be used to accurately monitor catalyst performance on heavy |
| | feeds? |
| Operability | |
| 18 | What are your methods to mitigate bed 1 pressure drop without a unit skim? How |
| | would your approach be different if the pressure drop developed in a different bed, |
| | say bed 3? |
| 19 | In a hydrocracking unit, what methods do you use to determine the pretreat reactor |
| | operating temperature for optimum nitrogen slip to cracking catalyst? |
| 20 | What are the allowable limits/guidelines for water in feed to hydroprocessing units? |
| | Does the guidance change for activation vs normal operation? If so, how? What |
| | effective test methods do you use to measure water in feed? Do the limits change for |
| | different hydroprocessing units? |
| 20A | What are the recommended guidelines for operating temperature and temperature |
| | rise in reactor beds during the initial month of operation? What determines these |
| | limits? |
| 21 | We are observing fouling of our feed/effluent exchangers that has impacted heat |
| | transfer and restricted feed. What are potential contributing causes and how can we |
| | mitigate? |
| Feed Quality | / |
| 22 | What sets the endpoint limit for feed to an Ultra-Low Sulfur Diesel unit? Should 90%, |
| | 95%, 98% or Final Boiling Point be monitored and what is an acceptable tail for |
| | amount of feed greater than the cutpoint spec? Is the answer different for straight- |
| | run diesel vs coker diesel vs Light Cycle Oil feed components? |
| Design | |

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23 When do you recommend a static mixer upstream of a Reactor Effluent Air Cooler (REAC)?
 Amine

| Amine | | |
|--------------|---|--|
| 24 | What is your engineering design practice for selecting metallurgy for hydroprocessing | |
| | unit's amine systems? How does chloride level impact the metallurgy selection? | |
| 25 | What are your key factors around amine contactor operation in hydrotreating units? | |
| Operability | | |
| 26 | What do you do to predict Silicon breakthrough in a naphtha hydrotreater? | |
| | What are the consequences to the downstream units if breakthrough occurs? | |
| Feed Quality | y l | |
| 26A | What is important for feedstock selection for a hydroprocessing unit regarding | |
| | incompatibility? What related concerns are there in a heavy gasoil resid unit? What | |
| | feedstock quality parameters are used to predict and/or prevent these issues? | |
| 26B | What concerns should be addressed before applying dewaxing catalyst in diesel | |
| | service? What changes can be expected in unit operation with dewaxing? | |
| IMO | | |
| 27 | What impact do International Maritime Organization (IMO) specifications have on | |
| | hydroprocessing units at your facilities? | |
| Townhall | Refineries hire third-party loading companies for their catalyst replacement. Please | |
| | describe key enablers that can ensure catalyst change out safe, efficient, error free and successful? | |

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^{*}Order of Questions is subject to change.

| | CRUDE/VACUUM DISTILLATION & COKING |
|--------------------|---|
| Safety | |
| 28 | In light of IMO (International Maritime Organization) 2020 and the potential |
| | for shipping intermediate streams from refinery to refinery, what are your |
| | plans to ensure H2S specification in the vapor space is met, either at the |
| | shipping or receiving point? |
| 29 | Refiners have adopted programs to eliminate the use of anhydrous NH3 |
| | and/or gaseous chlorine. What factors did you consider in this decision? |
| Crude Quali | ty |
| 30 | What progress have you made in crude analysis in a timely manner, |
| | establishing stability criteria, scheduling blends, and mitigating processing |
| | constraints when blending multiple crude unit feedstocks? |
| Desalting | • |
| 31 | Is intermittent or continuous mud washing considered your best practice |
| | and why? |
| Crude Cokin | lg |
| 32 | Where are ammonium chloride and amine hydrochloride salt found in your |
| | crude unit? What is your best practice to monitor and mitigate the resulting |
| | corrosion and fouling? |
| Crude Vacu | um |
| 33 | What downstream processing issues have been associated with the overfeed |
| | of NaOH at the crude unit? |
| Coker | |
| 34 | What strategies (operational, technological, logistical) do you consider for |
| | slurry streams that will not meet the IMO specifications? |
| 35 | What is the importance of sodium to reliability in the coker? What are some |
| | of the potential sources of the sodium in coker feed? In light of IMO how |
| | should sodium be managed in purchased coker feed? |
| Delayed Col | king |
| 36 | With higher anticipated charge rates at the coker due to IMO, what are your |
| | best practices around defoamer application to minimize impact on |
| | hydrotreater catalyst life? |

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| Distillation | | | |
|------------------|--|--|--|
| 37 | Once inspection has determined "end of life" on fractionation equipment, | | |
| | what criteria have you used to justify upgrading a tower versus replacement | | |
| | in kind? | | |
| Answer Book Only | | | |
| Crude Fouli | Crude Fouling | | |
| CRUDE 1 | We would be interested to hear whether you have any experience with | | |
| | fouling anywhere in the crude unit preheat train in facilities where | | |
| | reprocessing bio diesel (FAME, HVGO, NEXBTL) through a crude unit. | | |
| | Additionally, is there a concern of methyl ester hydrolysis to form methanol | | |
| | and carboxylic acids, which may be corrosive, similar to naphthenic acids? | | |

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| | FCC |
|--------------------|--|
| Safety | |
| 3 | B What are your guidelines for cleanliness of reactor vessel and overhead lines during |
| | Turnaround? Do you have limits on reactor temperatures during dry-out to prevent |
| | the ignition of coke in the reactor? What actions do you take if coke starts to burn? |
| 3 | 9 What are your best practices for transferring FCC catalyst into/from pneumatic trailers |
| | and rail cars to ensure personnel safety and catalyst containment? |
| Mechani | al |
| 4 | 0 What rationale have you used to justify replacing the FCCU regenerator or reactor |
| | vessel? |
| 4 | 1 How reliable are main air blower check valves? What are some improved designs or |
| | some things to avoid? Are there any alternatives? If multiple branches, is there one |
| | check valve in the main branch or one check valve per branch, where is it |
| | located? What is your maintenance or inspection best practices? |
| Process C | perations |
| 4 | 2 What are your best practices to minimize catalyst carry over to the main column on |
| | start up? |
| Safety | |
| 4 | 3 What are your best practices when shipping ecat, fines, feed, and slurry to suppliers |
| | for testing? Please also comment on some best practices for sampling equilibrium |
| | catalyst. |
| 4 | 4 What is your recommended back up options for slide valve / plug valve Hydraulic |
| | Power Units? Are electric actuators an option? What are the response times? |
| Process Operations | |
| 4 | 5 What are your options to maximize light cycle oil from the FCCU (e.g. operating |
| | conditions, feedstock, recycle, equipment, catalyst, etc.)? What are the typical unit |
| | constraints? What projects have been considered at your facility to capture the |
| | increased value of diesel? |
| | |

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| 46 | How often do you perform steam optimization in the FCC reactor? What process |
|-------------|--|
| | response and benefits do you typically see from performing "step tests" to feed |
| | nozzle, lift, and stripping steam flow rates? |
| 47 | For units not challenged by standpipe fluidization, are there benefits to reducing |
| | fresh catalyst 0-40 um particle content? |
| 48 | What is your experience with carbon on regenerated catalyst levels in partial burn |
| | operations? How do you confirm an optimal level of carbon to ensure desired |
| | product yields? How do metal amounts or feedstock play a role in controlling |
| | carbon on regenerated catalyst? |
| Mechanical | |
| 49 | What are your reliable methods to monitor expansion joint temperature? Are |
| | some joints more critical than others? What temperature range is |
| | acceptable? How do you increase or decrease temperatures if they are out of the |
| | desired range? |
| Process Ope | erations |
| 50 | What methods or operating parameters do you use to monitor/diagnose FCCU |
| | regenerator air and catalyst maldistribution? What can be done operationally to |
| | mitigate air and catalyst maldistribution? What mechanical changes have been |
| | successful at improving air and catalyst distribution? |
| Mechanical | |
| 51 | What are some parameters that affect performance and reliability of FCC feed |
| | nozzles? Can you describe any experiences with nozzle erosion inside the |
| | riser? What about an external leak in the nozzle sleeve? |
| Catalyst | |
| 52 | What strategies have you employed to profitably manage Tier III regulations (i.e. |
| | crude purchasing strategy, pre/post treating, FCC operational changes, sulfur |
| | reducing additives, etc.)? |
| Mechanical | |
| 53 | What are some of your industry practices for upgrading gas plant piping to post |
| | weld heat treat to manage carbonate cracking risk? Please comment on methods |
| | such as requirement for new piping, systematic replacement of existing piping, |
| | risk-based replacement, or inspection based? |
| | |

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1

| Answer Boo | Answer Book Only | | |
|-------------|--|--|--|
| Process Ope | rations | | |
| FCC 1 | What practices have you implemented around Slide Valve inspection, | | |
| | maintenance work, internals installation, and final clearance / position | | |
| | checks? | | |
| FCC 2 | What strategies have you used to manage FCC flue gas emissions while | | |
| | optimizing the unit? | | |
| FCC 3 | What strategies have you used to monitor O2 on startup / shut down in the | | |
| | main fractionator overhead receiver? Including laboratory, extractive, and | | |
| | in situ analysis. | | |
| Mechanical | | | |
| FCC 4 | What advances have been made in recent years to help improve plug valve | | |
| | reliability? | | |
| FCC 5 | What corrosion/erosion trends have you witnessed in Reactor Stripper | | |
| | sections? Including stripper internals, steam distributors, supports, and | | |
| | vessel wall. | | |

| FCC POLL QUESTIONS | | |
|---|--|--|
| The following polling questions will be presented at the summit in October. The polling | | |
| will open in the AFPM summit APP about a week before the summit and will only be | | |
| available through the APP. We will use live polling during the sessions at the summit to | | |
| gain more real-time responses and use the responses for open discussion. | | |
| SAFEGUARDING PHILOSOPHIES AND PRACTICES | | |
| Do you use nitrogen to back up your instrument air systems? a) Yes b) No | | |
| What methods are you using to monitor direct fired air heater loss of flame? a) Stationing an operator only b) Fire eye only c) Both Stationed Operator and Fire Eye d) Other | | |
| Would you be in favor of a future SIS standard recommendation or best practice? a) Yes b) No | | |

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| If yes, to previous question then who would you prefer develop it? a) API b) AFPM c) Licensor c) Licensor d) Thehouse e) Other What barrier prevents installing a Reactor Overhead Isolation Valve? a) Money b) Management c) Not feasible d) Lack of industry experience e) Other In what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Quilet b) Flue Gas Stack c) Regenerator Quilet c) Flue Gas Stack c) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None c) Temperature d) None c) Task methods burstion in days / weeks a) 1-3 days, c) 1-3 days, c) 1-3 weeks, e) never How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) Extormal stripper, c) Tank introgenvapor recovery, d) Other How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) Extormal stripper, c) Tank introgenvapor recovery, d) Other How do you train operator staff for emergency situations? a) Systematic review of emergency procedures b) Dillis or mock scenarios c) Simulated CCS servicoment c) Simulated CCS servicoment d) Chiffer What are you using for slurry flow measurement? a) Store of Questions is subject to change. | - | | | |
|---|---|----|----------|---|
| b) AFPM c) Licensor d) In-house e) Other What barrier prevents installing a Reactor Overhead Isolation Valve? a) Money b) Management c) Not feasible d) Lack of industry experience e) Other In what FCC Service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas 0 Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Aignment b) Opacity / Interference c) Temperature d) None e) Other Standby Mode Duration in days / weeks a) 1-3 weeks, e) never How do you deal with low flash point slurry oil on start up? a) Staem to main column bottoms, b) External stripper, c) Tark introgen/apor recovery, d) Other • Who is using simulator technology to train personnel? a) Yes b) Drils or mack scenarios c) Simulated DCS environment C) Other | ſ | • | - | |
| c) Licensor d) In-house e) Other What barrier prevents installing a Reactor Overhead Isolation Valve? a) Money b) Management c) Not feasible d) Lack of industry experience e) Other e) Other in what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feas Stack c) Regenerator Outlet d) Feas Outperformed e) Other what challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity' Interference c) Temperature d) None d) Other e) Other standby Mode Duration in days / weeks a) 1-3 days, d) Hay days, d) Hay exeks, e) never e) Neweks, e) never b) External stripper, c) Tank nitrogen/vapor recovery, d) Other who to you deal with low flash point slurry oil on start up? a) Staam to main column bottoms, b) External stripper, c) Tank nitrogen/vapor recovery, d) Other who to is using simulator technology to train personnel? a) Yes b) No How do you train operator staff for emergency situations? a) Systematic review of emergency procedures b) Diffis or mock scenarios c) Simulated DCS environment c) CBTs or classroom training o) Chter | | | | |
| d) In-house e) Other • What barrier prevents installing a Reactor Overhead Isolation Valve? a) Money b) Management c) Not feasible d) Lack of industry experience e) Other in what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other • What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other • Standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, e) never • How do you deal with low flash point slurry oil on start up? a) Standby proper coovery, d) Other • Who is using simulator technology to train personnel? a) Yes b) Nol • How do you train operator staff for emergency situations? a) Systematic review of emergency procedures b) Drilis or ock scenarios | l | | b) | AFPM |
| e) Other • What barrier prevents installing a Reactor Overhead Isolation Valve? a) Money b) Management c) Not feasible d) Lack of industry experience e) Other • In what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other • What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other • Standby Mode Duration in days / weeks a) 13 days, b) 4-5 days, c) 1-3 weeks, e) never • How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) External stripper, c) Tank nitrogen/vapor recovery, d) Other • Who is using simulator technology to train personnel? a) Yes b) No • How do you deal with low flash point slurry oil on start up? a) Stame to main column bottoms, | | | C) | Licensor |
| What barrier prevents installing a Reactor Overhead Isolation Valve? a) Money b) Management Other Not feasible J. tack of industry experience Other In what FCC service do you use Tunable Diode Analyzers? Waste Heat Recovery Outlet D. Flue Gas Stack Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other What challenges do you experience with Tunable Diode Laser Analyzers? Alignment Other Who alignment Other Who alignment Other Standby Mode Duration in days / weeks Alignment Other Standby Mode Duration in days / weeks Alignment Differ Who alignment Standby More than 3 weeks, Other How do you deal with low flash point slurry oil on start up? Starn to main column bottoms, Di External stripper, Tank nitrogen/wapor recovery, Other Who is using simulator technology to train personnel? Yes Differ ov do you train operator staff for emergency situations? Systematic review of emergency procedures Differ or classroom training Other What are you using for slurry flow measurement? Standard dP Office Meter Differ with diaphragm taps Wenturi, Uttrasonic, Coriolis, Vortex Other | | | d) | In-house |
| a) Money b) Management c) Not feasible d) Lack of industry experience e) Other in what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other Standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, e) never How do you deal with low flash point slurry oil on start up? a) Standby More trechnology to train personnel? a) Yes b) No external stripper, c) Tank nitrogen/vapor recovery, d) Other Who is using simulator technology to train personnel? a) Yes b) No c) Strandbut dow fash protectures b) Drills or mock scenarios c) Simulated DCS environment d) CBTs or classroom training e) Other What are you using for slurry flow measurement? a) Standbut dDCS environment d) CBTs or classroom training e) Other | | | e) | Other |
| b) Management c) Not feasible d) Lack of industry experience e) Other In what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Fue Gas Stack c) Regenerator Outlet c) Red Preheater Flue Gas e) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other Standby Mode Duration in days / weeks a) 1-3 days, c) 1-3 weeks, d) None e) Other How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) External stripper, c) Tank nitrogen/vapor recovery, d) Other Who is using simulator technology to train personnel? a) Yees analyse e) Other Who is using simulator technology to train personnel? a) Standbud Defart staff for emergency situations? a) Start are you using for slurry flow measurement? a) Standbud Defarts writem for slurry flow measurement? a) Wast are you using for slurry flow measurement? a) Wast are you using for slurry flow measurement? a) Wast are you using for slurry flow measurement? a) Weige Onfrice Meter b) Oftice with daphragm taps c) Wedge Onfrice Meter b) Oftice with daphragm taps c) Wedge Onfrice Meter b) Oftice Meter c) Other | | • | W | hat barrier prevents installing a Reactor Overhead Isolation Valve? |
| c) Not feasible d) Lack of industry experience e) Other in what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other e) Other standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, d) More than 3 weeks, e) never How do you deal with low flash point slurry oil on start up? a) Staem to main column bottoms, b) External stripper, c) Tain perator staff for emergency situations? a) Systematic review of emergency procedures b) No How do you train operator staff for emergency situations? a) Staenanise of the service of the | | | a) | Money |
| d) Lack of industry experience e) Other In what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other • What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other • Standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, e) never • How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) External stripper, c) Tank nitrogen/vapor recovery, d) Other • Who is using simulator technology to train personnel? a) Yes b) No c) Sinsimulated DCS environme | | | b) | Management |
| e) Other • In what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other • Standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, e) never • How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b External stripper, c) Tank nitrogen/vapor recovery, d) Other • Who is using simulator technology to train personnel? a) Yes b) No • How do you train operator staff for emergency situations? a) Systematic review of emergency procedures b) Drills or mock scenarios c) Simulated DCS environment d) CBT sor classroom training e) Other • What are you using for slurry flow measurement? a) Standard | | | c) | Not feasible |
| In what FCC service do you use Tunable Diode Analyzers? a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other Standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, d) More than 3 weeks, e) never e) never How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) External stripper, c) Tank nitrogen/vapor recovery, d) Other Who is using simulator technology to train personnel? a) Yes b) No How do you train operator staff for emergency situations? a) Systematic review of emergency procedures b) Drills or mock scenarios c) Simulated DCS environment d) CBT's or classroom training e) Other GENERAL FCC What are you using for slurry flow measurement? a) Standard dP Orflice Meter b) Orflice with diaphragm taps c) Wedge Orflice Meter d) Verter | | | d) | Lack of industry experience |
| a) Waste Heat Recovery Outlet b) Flue Gas Stack c) Regenerator Outlet d) Feed Preheater Flue Gas e) Other What challenges do you experience with Tunable Diode Laser Analyzers? a) Alignment b) Opacity / Interference c) Temperature d) None e) Other e) Other Standby Mode Duration in days / weeks a) 1-3 days, b) 4-5 days, c) 1-3 weeks, d) More than 3 weeks, e) never How do you deal with low flash point slurry oil on start up? a) Steam to main column bottoms, b) External stripper, c) Tank nitrogen/vapor recovery, d) Other Who is using simulator technology to train personnel? a) Yes b) No How do you train operator staff for emergency situations? a) Systematic review of emergency procedures b) Drils or mock scenarios c) Simulated DCS environment d) CBTs or classroom training e) Other GENERAL FCC What are you using for slurry flow measurement? a) Standard dP Orifice Meter b) Writes on the corollogy, Vortex c) Other | | | e) | Other |
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| *Order of Questions is subject to change. | L | | e) | Other |
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**To have your answers included in the Final Answer Book, submit them no later than December 13,

- What is your units Torch Oil Nozzle Design?
 - a) Open pipe
 - b) Simple oil and steam mixing Tee with flat spray nozzle
 - c) Steam Lance / open baffle
 - d) Atomizing nozzle
 - e) Other
- Lab testing for catalyst selection
 - a) Paper / Vendor Data
 - b) Lab Scale Circulating Pilot Plant
 - c) Ace Testing
 - d) Industrial Trials Only
 - e) Other

*Order of Questions is subject to change.

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